



# The number's up on phone scammers

## Always be careful when answering calls from strangers

- Your bank, the police or any other trusted company will never call and ask you to transfer money to another bank account to protect your money from fraud. Hang up.
- Remember that someone calling pretending to be from your bank, the police or another trusted company will always sound professional.
- If you're suspicious about a caller, don't respond. Call back later on a number you obtain for the company yourself. Use a different phone if you can.
- Never disclose personal or bank details to a caller such as your address, PIN, passwords or authorisation codes. Hang up.
- If you feel pressured by a caller, hang up.
- After a suspicious call, ask a trusted friend or relative for help. You can call your bank on the number below if you're worried about your bank account.

Make a note of your bank phone number here:

Report a fraud or scam by first calling your bank, then Action Fraud on: 0300 123 2040 or the police non-emergency line on 101.

G-LOCALM-00097337 D-LOCALM-00192192



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